

SERVICES INFORMATION FROM A TO Z

AIR CONDITIONING:

All rooms and rooms in the apartment are air conditioned.
The air conditioning in the rooms cool and heat, has a remote control and a multilingual user guide.

APARTMENT:

Online booking via electronic systems (booking.com, szallas.hu) or on the web interface of Bogathy Mension (bogathykuria.hu).

Provide the opportunity to describe the opinions of guests on the Internet, website or by filling in a questionnaire at the reception.

BATHROOM:

Each room is provided with

- separate shower and toilet
- extractor
- shaving agent
- toothbrush and toothpaste,
- toothbrush cup
- liquid soap, shower gel, shampoo,
- bathrobe,
- bath towel,
- hairdryer,
- small and large towels,
- connectors,
- cosmetic mirror,
- adequate lighting,
- washbasin,
- large landing surface,
- dustbin,
- room slippers,
- spare toilet paper,
- towel holder,
- mirror,
- shower wall

BED-LINEN:

Bed-linen is changed at least twice a week.

BEDS:

The size of the beds: 200 cm x 160 cm, 200 cm x 120 cm, 200 cm x 140 cm

- Hygienic mattress protector
- Thick comfortable mattresses
- Hygienic bedspreads (extra bedspreads available on request)
- Pillows for different needs are available:
 - Hypoallergenic
 - Antiallergenic
 - Memory foam
 - Bamboo pillow
 - Spare pillow is available
 - Hygienic pillowcase

CAR-WASH:

We provide car-wash service for those visitors who want to use it, detailed information is at the reception.

Car-wash service by D. C. Wash: 8.00 am – 4.00 pm (with take away-bring back service).

CHECK-OUT:

Check-out is by 10:00 on the day of departure.

Please inform the reception in advance if you wish to check out late.

CLEANING:

Daily cleaning is provided, towel change at least every 3 days.

Please indicate your request for extra cleaning in your room with a card that can be placed on the door.

CLEANLINESS:

Clean and hygienic conditions in all rooms, in rooms throughout the building and in its surroundings.

COMPLAINT HANDLING:

We provide the opportunity on the online interface, as well as in printed form of a questionnaire at the reception. Incoming data is analyzed on a monthly basis and the necessary steps are taken based on the decision of the management.

COOKING FACILITIES:

The well-equipped kitchen provides cooking facilities and includes:

- induction cooker
- extractor fan
- toaster
- capsule coffee maker
- microwave oven
- hand-free lighting
- necessary utensils

DAILY CHANGE OF BED-LINEN:

Personal requests must be indicated at the reception in advance.
This service is for a fee.

DRINK SELECTION:

Welcome drink, mineral water (free of charge).

GENERAL IMPRESSION:

The impression created by the mansion is appropriate to its category.

KEY CARD:

The locks in the rooms of the apartment have a magnetic card. With the room card you can open the entrance gate, the doors in the corridors and the room can also be energized with the help of the card.

LAUNDRY-IRONING:

We provide the possibility to use the washing-ironing service for a fee. For more information on prices, see the brochure in the rooms.

Iron can be found in the room, and we can provide an iron stand on request.

MAINTENANCE:

All equipment and fixtures are functional and faultless.

MEALS:

Menu (food and drinks) is provided in each room, including price.
It is possible to have a hot and cold breakfast, main course and dessert provided by the Csekő Café and Restaurant.
Please indicate your vegan, gluten or other special needs.

MINIBAR:

The minibar is provided by the Csekő Café and Restaurant.
Price list and offer can be found in the brochure in the room.

PACKAGE DELIVERY:

Package delivery on request.

PARKING:

Parking is in the closed car park belonging to the apartment which is free and monitored by a camera. In the parking lot it is possible to charge an electric car free of charge for our guests.

PAYMENT:

Credit card, debit card, bank transfer possible.

PRINTING SERVICE:

Printing service is available at the reception for a fee.

PROGRAMS:

Please, inquire about the current programs at the reception.

RADIO:

On television or on the radio alarm clock in the room.

RECEPTION:

- The reception is an air conditioned room.
- Duty phone 0-24 h.

- Personal reception service from 07:00 – 10:00 or 16:00 – 21:00
- 24-hour secure luggage storage for arriving and departing guests

The apartment has a separate reception with a reception desk and upholstered sofas for the maximum comfort of the guest. Staff is available in the morning and evening.

We provide free of charge for our guests:

- umbrella
- medical mask
- hand sanitizer
- body temperature measurement opportunity.

ROOMS:

Dimensions: 25 / 30 / 40 m²

Prices: 40 – 50 – 60 € / day

Each room is provided with

- suitcase holder
- hanger
- sound-proofed / insulated windows
- harmonious atmosphere
- good lighting
- storage space by the bed
- wardrobe with high storage capacity
- reading lamp
- dressing mirror
- paper basket
- shelf for underwear
- darkening with strip curtain
- chair, table
- hangers
- individually controlled air conditioning in each room with instructions for use in several languages
- underfloor heating which can be regulated as required

SAFE:

Each room has its own separate safe.

SAFE DEPOSIT:

A central safe can be found at the reception. Each room has a separate safe. Valuables are stored in the central safe and luggage can be placed in a designated storage space.

SERVICES:

- information in several languages
- information about the region in the apartment
- sewing kit
- shoehorn
- shoe care kit can be requested at reception
- shoe cleaning machine at the reception

SMOKING:

The whole building and 100% of the rooms are non-smoking.

SMOKING FACILITIES:

Smoking is only possible in designated areas, in front of the building at the garden furniture with ashtrays.

TELECOMMUNICATIONS:

We provide our guests with free telephone calls.
In-room telephone with multilingual guide on request.
Each room has its own Wi-Fi network.

TERRACE:

The garden furniture in front of the apartment provides guests with the opportunity of having a pleasant time.

TOILETRIES:

Cotton swab, ear cleaner, cotton disc.

TV:

Each room has its own TV with a remote control and a current program guide.

UMBRELLA:

Umbrella stand is provided at the reception.